



OSI 1215: AMIRA news 03/2015

4K UHD license and calibration

In preparation for the upcoming ProRes 4K UHD support with SUP 2.0, cameras delivered since the beginning of 2015 will include the appropriate sensor calibration. This will allow the ProRes 4K UHD and ProRes 3.2K functionality as soon as the 4K UHD license is installed which comes with SUP 2.0.

As mentioned in the previous OSI 1207, cameras delivered before that date must be calibrated in an ARRI service station in order to be prepared for the ProRes 4K UHD or 3.2K functionality. The 4K UHD calibration process is currently distributed across the worldwide ARRI service stations. Please check with your local service station for details.

For cameras not yet 4K UHD calibrated, the calibration will be covered with the purchase of the 4K UHD license (€ 490). The license will be available in the license shop with the releases of SUP 2.0.

FAQ:

Q: How do I know if my camera is already calibrated?

A: There is a general rule: cameras produced in 2014 regularly do NOT include a 4K UHD calibration, cameras produced in 2015 very likely include the calibration (with very few exceptions).

You can check the calibration status of your camera in the license shop:

- Go to the license shop (https://alshop.arri.de/catalog/amira_licenses) and select the 4K UHD license (license will be online with the availability of SUP 2.0).
- During the process you will be asked to upload the „HW-info“ file of your camera (this file contains information whether the camera is calibrated or not).
- Once uploaded, „Calibrated“ or „Not calibrated“ will be shown.
- If your camera is not calibrated there will be a link to directly place a service request at an ARRI service station.

Q: Where can I purchase the 4K UHD license?

A: Just go to the ARRI AMIRA license shop: https://alshop.arri.de/catalog/amira_licenses

Q: What can I do if my camera is not 4K UHD calibrated?

A: If your camera is not calibrated, you can still purchase the 4K UHD license anytime in the ARRI license shop, however this license cannot be activated in the camera. The price for the 4K UHD license (€ 490) will cover the 4K UHD calibration at an ARRI service station. You can contact an ARRI service station directly (there is a web form offered in the license shop) if you purchased the camera directly at ARRI, or just contact your dealer where you purchased the camera.

New Audio Board (IAOU2)

In order to allow higher input levels with the line audio input on AMIRA, a new extended audio board is available for upgrade.

This new audio board allows +24dBu input level in addition to the +8dBu with the current board. It also allows the headphone out to be looped through a connected mixer.

The new audio board is available at the ARRI service stations as a chargeable upgrade.



Viewfinder upgrade for eyepiece and approach sensor

AMIRA cameras delivered after mid February include the new eyepiece and approach sensor. ARRI service stations can provide the upgrade as service orders accordingly.

The offer of a free upgrade for cameras purchased after IBC 2014 (as announced in OSI 1208), will be extended: It is now valid for all cameras purchased between IBC 2014 and until the new viewfinder eyepiece was included in regular production.

Customers purchased before IBC 2014, are offered the following:

The net amount (w/o VAT) of the service order invoice for the viewfinder upgrade can be cashed in towards a future purchase of AMIRA cameras or parts (hereafter referred to as „voucher“).

CFast 2.0 cards are excluded from this offer.

The goods must be ordered within 6 months after the issue date of the invoice.

To execute the viewfinder upgrade, direct ARRI customers can contact an ARRI service station directly, while customers who purchased their camera at a dealer need to contact their dealer.

To redeem the value of the voucher a copy of the viewfinder upgrade invoice is requested to be sent in together with the order.

The voucher will be valid for the recipient of the original ARRI invoice only.

This offer is valid until December 31st 2015.

FAQ:

Q: How do I know if my viewfinder can be upgraded:

A: The MVF-1 serial number indicates the eyepiece version used:

MVF-1 serial number 2150 and below: includes the OLD eyepiece and approach sensor -> can be upgraded

MVF-1 serial number 2151 and above: includes the NEW eyepiece and approach sensor -> this version already includes all upgrades.

Q: How do I get the viewfinder eyepiece (incl. approach sensor) upgrade?

A: If you purchased your camera directly at ARRI, please place a service order at an ARRI service station. If you purchased your camera at a dealer, please contact the dealer.

Q: How will I receive the voucher?

A: You will not receive a voucher in paper or electronic form. The invoice for the upgrade entitles you to redeem the value of the net amount (w/o VAT).

Q: How do I redeem the voucher?

A: When ordering AMIRA camera or parts - either at ARRI directly if you are a direct customer, or otherwise at your dealer - just send in a copy of the invoice you received for the viewfinder upgrade.

New shoulder pad

Start of production is planned for mid March, i.e. deliveries of WPA-1 after that date will include it.

After that date, the new shoulder pad can also be ordered as a replacement part K2.0003675 at ARRI service or ARRI sales at the price of € 95 / US\$ 125. The end user can perform installation of the shoulder pad on the WPA-1.

Please note that this Official Sales Information is meant for ARRI Subsidiaries and ARRI Dealers, not for end customers.



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